

# PRIVACY POLICY

In this policy, **we, us, our, LusioGG** and **Lusio** refer to Lusio. For more information about us and how to contact us, see “Contact Us” section

Lusio operates the [www.lusio.gg](http://www.lusio.gg) website, which provides the SERVICE.

This page is used to inform website visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our Service, the Lusio Gaming website.

If you choose to use our Service, then you agree to the collection and use of information in relation with this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at [www.lusio.gg](http://www.lusio.gg), unless otherwise defined in this Privacy Policy.

## Type of information the company collects

For a better experience while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to

- Your name
- Phone number
- Profile Picture
- Postal address
- Gender
- Date of birth
- Payment or credit, debit card information
- Information you provide when you write to company(including email)
- Information you provide to company over telephone

If you create an account (“User Account”) by logging in with your credentials from your third party account with certain third-party sites (such as Google or Facebook), the Company may receive information about you from such third-party

sites, in accordance with the terms of use and privacy policy of those third-party sites. The Company works with such a third-party site's application protocol interface (API) in a way that allows you to authorize the Company to access your account on that third-party site on your behalf. If you consent to the Company to share your information with these third-party sites (e.g., post public content on your wall/profile page), the Company will share information with them in accordance with your privacy choices. Once the Company shares your information with these third-party sites, the terms and policies of these sites, and not this Privacy Policy, will apply to their use of your information.

## **Log Data**

We want to inform you that whenever you visit our Service, we collect information that your browser sends to us that is called Log Data. This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser version, pages of our Service that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

## **Cookies**

Cookies are files with a small amount of data that is commonly used as an anonymous unique identifier. These are sent to your browser from the website that you visit and are stored on your computer's hard drive.

Our website uses these "cookies" to collect information and to improve our Service. You have the option to either accept or refuse these cookies, and know when a cookie is being sent to your computer. If you choose to refuse our cookies, you may not be able to use some portions of our Service.

## **How the company uses your information**

General Use. In general, the information you submit to the Company is used either to respond to requests that you make, or to aid the Company in serving you better. The Company may use your information in the following ways:

- a. to send you a welcome email and to verify ownership of the email address provided when your User Account is created;
- b. to identify you as a user in the Company's system;
- c. to provide access to the Services;
- d. to facilitate the creation of and secure your User Account;

- e. to provide improved Services;
- f. to notify you about updates to the Services;
- g. to provide you transaction summary on making applicable payments for the Services, if any;
- h. to improve and customize the quality of experience when you use the Services;
- i. to send you administrative e mail - notifications, such as security or support and maintenance advices;
- j. to engage with or contact inactive users of the Services;
- k. to direct certain content and advertisements to you so that you are more likely to see content and advertisements that are relevant to you;
- l. to analyze the data submitted by you; or
- m. to send offers and promotional materials related to the Services and those of third parties for marketing and other purposes.

## **Service Providers**

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform Service-related services; or
- To assist us in analyzing how our Service is used.

We want to inform our Service users that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

## **Security**

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

## **Links to Other Sites**

Our Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over, and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## **Children's Privacy**

Our Services do not address anyone under the age of 13. We do not knowingly collect personal identifiable information from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do necessary actions.

## **Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. Thus, we advise you to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately, after they are posted on this page.

## **Contact Us**

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at [contactus@lusio.gg](mailto:contactus@lusio.gg).